

THE TECHNICAL WRITING WORKSHOP – Språkbruket Education AB COURSE EVALUATION

The course was performed in the autumn of 2023 with 8 participants from Cytiva, Combitech, Etteplan, and Epiroc

Very good: 8–10
Average/ok 4–7
Unsatisfactory 1–3

Average value

1. Your general assessment of the course **9.1**

The course was:

2. Interesting and inspiring **9.0**
3. Practical and useful **8.7**
4. Easy to understand **9.0**

Educational content and organization

5. Educational content **9.0**
6. Educational organization **9.0**
7. The level of education matched your knowledge and experience **8.8**

The course instructor

8. The instructor's knowledge and experience **9.7**
9. The instructor's educational skills **9.0**
10. Ability to make best use of the group's experience **8.7**
11. Ability to create a positive environment in the group **9.7**
12. Ability to show how knowledge can be used in practise **9.5**
13. The content of the course material **8.8**

Expectations and benefits

14. The course met your expectations **9.1**
15. The course met your needs **8.7**
16. The course will have benefits for you at work **9.5**
17. Your own participation and input **8.8**

Your comments about the course:

Thank you for a very well organized training! For me who had no official training from before, only practical training from working as a technical writer this was exactly what I needed. I think the exercises were challenging but never to extensive to be completed in the 3 hours assigned. I also appreciated the feedback from the assignments!

Neill made the content very clear and easy to understand. He has a lot of experience. Useful to interact with members of the group. I learned a lot. Very helpful to get the feedback.

THE TECHNICAL WRITING WORKSHOP – Språkbruket Education AB COURSE EVALUATION

The course was performed online via Microsoft Teams in the autumn of 2022 with participants from: Cytiva, Combitech, Axis Communications, SPM Instrument and Centiro

Very good: 8–10
Average/ok 4–7
Unsatisfactory 1–3

Average value of 10

1. Your general assessment of the course **8.7**

The course was:

2. Interesting and inspiring **9.2**
3. Practical and useful **8.8**
4. Easy to understand **9.0**

Educational content and organization

5. Educational content **8.8**
6. Educational organization **8.5**
7. The level of education matched your knowledge and experience **9.2**

The course instructor

8. The instructor's knowledge and experience **9.6**
9. The instructor's educational skills **9.6**
10. Ability to make best use of the group's experience **9.0**
11. Ability to create a positive environment in the group **9.4**
12. Ability to show how knowledge can be used in practise **9.0**
13. The content of the course material **8.6**

Expectations and benefits

14. The course met your expectations **9.4**
15. The course met your needs **9.0**
16. The course will have benefits for you at work **9.0**
17. Your own participation and input **8.5**

Course facilities

18. Doing a course online using Microsoft Teams **9.4**

Your comments about the course:

The course was great and I learned a lot...the material was well put together... explanations were very clear. The most useful part of the course was doing the exercises and discussing in the group or getting feedback. ...only 4 participants in the course was too few...there was not enough diversity in experience within the group for the discussions... I would have liked to do more analysis of texts and discussion of how the writing principles were applied or not applied... the last day of the second part of the course felt a bit rushed... overall, it is an interesting and useful course. Thanks... I think this course was informative and helpful for me as a technical writer...the course covered content that will be useful long-term in my career... Neill is a very knowledgeable and experienced instructor who will always find new things in your technical writing that you could improve...I really hope that there will be a follow-up course in the future because I will certainly do it...the course was very educational and contained a lot of information that will be useful in my everyday work life...I appreciated that the course was online, and we were a smaller group. It made it easier to ask questions and learn from the other participants.

THE TECHNICAL WRITING WORKSHOP – Språkbruket Education AB COURSE EVALUATION

The course was performed online via Microsoft Teams in the autumn of 2021 with 14 participants from: Cytiva, Dellner, Intertek, Saab, Combitech, Epiroc, Logmax and Scania.

Very good: 8–10
Average/ok 4–7
Unsatisfactory 1–3

Average value of 10

1. Your general assessment of the course **9**

The course was:

2. Interesting and inspiring **9.3**
3. Practical and useful **8.7**
4. Easy to understand **8.7**

Educational content and organization

5. Educational content **8.7**
6. Educational organization **9.0**
7. The level of education matched your knowledge and experience **8.3**

The course instructor

8. The instructor's knowledge and experience **9.7**
9. The instructor's educational skills **9.3**
10. Ability to make best use of the group's experience **8.7**
11. Ability to create a positive environment in the group **9.3**
12. Ability to show how knowledge can be used in practise **9.3**
13. The content of the course material **8.7**

Expectations and benefits

14. The course met your expectations **9.0**
15. The course met your needs **8.7**
16. The course will have benefits for you at work **9.7**
17. Your own participation and input **7.3**

Course facilities

18. Doing a course online using Microsoft Teams **8.7**

Your comments about the course:

I liked this course...it has helped me to start thinking in a new and better way...I now have more input on where to find the information that I may need to make my text better...you have helped me to think more about grammar in a new way...great knowledge and experience in the subject with a pleasant personality to deliver the course material!

There is something special about being grilled and scrutinized by a native speaker who masters the subject. The general principles of technical writing are clearly conveyed in section 1. The general principles of writing instructions are greatly conveyed in section 2. What I miss in section 2 is the emphasis on using prepositions instead of verbs...